

Dear valued patient,

In light of growing concerns about the ongoing COVID-19 pandemic, especially given its presence in the state of Oregon, we are writing to provide an update from our office.

First, we want to assure you that your health and safety is always our highest priority. Our office has been closely monitoring and adhering to recommendations from the Centers for Disease Control (CDC), and we have implemented additional sanitary and disinfecting measures in our office, in addition to our already very strict infection control practices. We have provided additional training and instructions on cleaning procedures to our entire dental team and have required that if staff are sick, they do not come to the office.

However, even with all these precautionary measures, the situation around COVID-19 is unprecedented. As health care leaders in Oregon, dentists across the state are making additional efforts to stop the spread and ultimately contain the virus.

**To this end, we have made the decision to postpone all elective procedures and non-urgent visits through April 3rd as per recommendation by the Oregon Board of Dentistry as well as the American Dental Association.** If you have an appointment scheduled between now and April 3rd, we will call you to reschedule this appointment. Doctor Seo will remain available to treat emergency patients only.

At this difficult time, we all have a responsibility to do what we can to prevent the further spread of the virus. We will provide updates on the status of our office as they become available. In the meantime, we encourage you to continue to take the necessary precautions as outlined by the CDC and the state of Oregon to protect your health and the health of those around you, and regularly check for updates as this unpredictable situation is rapidly evolving.

Again, the health and safety of our patients remains our top priority. Please contact our office at 503-928-5903 if you have any questions. Doctor Seo will continue to take phone calls. If by any chance, he does not pick up, you will be able to leave a message and he will get back to you as soon as possible.

Thank you,  
PDX Center for Dentistry